

Supplementary Table S1 Sample assessment sheet showing the parameters observed for each corresponding quality indicator

Parameters	Result (Yes-1/No-0)
1. Is the provisional diagnosis mentioned?	
2. Are the requested tests relevant as per probable diagnosis mentioned?	
3. Is the name of the doctor requesting the test mentioned?	
4. Are the ordered tests legible?	
5. Does the form contain details of the patient? a. Age b. Sex	
6. Is the requesting physician erroneously identified?	
7. Is the test mentioned on the requisition form match the test mentioned on the vial?	
8. Is the test requisition form accompanied by a sample	
9. Is the sample collected in the appropriate vial as per the requested tests?	
10. Is the sample hemolyzed?	
11. Is the sample clotted (hematology, blood sugar)?	
12. Is the quantity of sample sufficient for performing the requested tests?	
13. Is the sample volume to anticoagulant ratio appropriate?	
14. Has the sample been damaged in transport? a. Breakage of tube b. Loss of cap c. Leakage	
15. Is the sample label and patient identification form matched	
16. Is the sample stored properly?	
Total score (16)	

Abbreviation: QI, quality indicator.

Individual QIs were assigned values as 0 and 1; 0 if the error was present and 1 in the absence of it. A maximum score of 16 and a minimum score of 0 could be obtained.